



CITY OF LONG BEACH

EMPLOYMENT OPPORTUNITY

Outreach Worker II (Full Time/Unclassified)

Community Health Bureau

\$17.011 - \$23.263 per hour

DEPARTMENT OF HEALTH & HUMAN SERVICES

POSITION:

The City of Long Beach Department of Health and Human Services, Community Health Bureau is accepting applications for a full time Veteran Specific Outreach Worker II (OW II). Reporting directly to the Homeless Veterans Initiative Coordinator, the OW II will conduct outreach and education for people experiencing homelessness in the City of Long Beach. The OW will work specifically with this population to promote and encourage services provided to homeless veterans. This job will work out of the Multi-Service Center located at 1301 W. 12th Street in the City of Long Beach.



EXAMPLES OF DUTIES:

- Identifies encampments and locations where people who are homeless congregate.
- Leads and implements homeless veteran community outreach, education and response.
- Creates and implements engagement strategies to encourage resistant homeless veterans into seeking services and solutions.
- Engages individuals and families who are experiencing homelessness while introducing them to available services in the community.
- Assists and supports individuals and families who are experiencing homelessness in overcoming barriers to services.
- Maintains consistent contact with area businesses in Long Beach to assist with encouraging service access by people experiencing homelessness who are in need.
- Manages and maintains all client documentation including individual progress notations of client interaction.
- Perform other duties as assigned.

QUALIFICATIONS:

- High School diploma or equivalent and two years of experience working in outreach programs.
- Familiarity with local resources/public assistance benefits.
- Experience working with veterans and people experiencing homelessness preferred.
- A valid California motor vehicle operator's license.
- Clean driving record and vehicle insurance required.

SUCCESSFUL CANDIDATES WILL DEMONSTRATE:

- Ability to address the needs of individuals/families who are experiencing homelessness.
- Ability to demonstrate excellent interpersonal skills and ability to interact with clients from diverse socio-economic backgrounds.
- Ability to communicate effectively both orally and in writing.
- Strong organizational skills.
- Experience with case documentation and developing treatment plans.
- Bilingual applicants encouraged to apply.

APPLICATION PROCESS:

This recruitment will close at 4:30 p.m. (Pacific Time) on Friday, April 15, 2016. To be considered, please email a letter of interest, and resume to the email address below. Please include "Req HE16-073 CH OUTREACH WORKER II MSC" in the email subject line.

LBDHHS-JobApplications@longbeach.gov

Resumes will be reviewed for depth and breadth of experience, and for level and relatedness of education. The most qualified candidates will be invited to participate in further selection procedures. Applicants who do not meet the minimum requirements will not be considered.

(Req. HE16-073)

The City of Long Beach is an Equal Opportunity Employer. We value and encourage diversity in our workforce.

The City of Long Beach intends to provide reasonable accommodations in accordance with the Americans with Disabilities Act of 1990.

If a special accommodation is desired, or if you would like to request this information in an alternative format, please call (562) 570-4009. In support of the City's Language Access Policy, bilingual skills (Spanish, Khmer and/or Tagalog) are desirable for positions interacting with the public.